



ONLINE PRIVACY POLICY AGREEMENT

Last Updated: 03/03/2024

Thank you for visiting www.voadispatch.com (the "Website"). This Privacy Policy outlines how VOA Services ("we," "our," or "us") collects, uses, maintains, and discloses information collected from users (each, a "User") of the Website. This Privacy Policy applies to the Website and all products and services offered by VOA Services.

1. Personal Identification Information

We may collect personal identification information from Users in various ways, including, but not limited to, when Users visit our Website, register on the Website, place an order, subscribe to the newsletter, respond to a survey, fill out a form, and in connection with other activities, services, features, or resources we make available on our Website. Users may be asked for, as appropriate, name, email address, mailing address, phone number, and credit card information. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Website-related activities.

2. Non-personal Identification Information

We may collect non-personal identification information about Users whenever they interact with our Website. Non-personal identification information may include the browser name, the type of computer, and technical information about Users' means of connection to our Website, such as the operating system and the Internet service providers utilized and other similar information.

3. Web Browser Cookies

Our Website may use "cookies" to enhance User experience. Users may choose to set their web browser to refuse cookies or to alert you when cookies are being sent. If they do so, note that some parts of the Website may not function properly.

4. How We Use Collected Information

We may collect and use Users' personal information for the following purposes:

- To improve customer service
- To personalize user experience
- To process payments
- To send periodic emails

We may use the email address to send User information and updates pertaining to the service. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.



5. How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, username, password, transaction information, and data stored on our Website.

6. Sharing Your Personal Information

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

7. Compliance with Children's Online Privacy Protection Act

Protecting the privacy of young children is especially important. For that reason, we never collect or maintain information at our Website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

8. Changes to This Privacy Policy

VOA Services has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

9. Your Acceptance of These Terms

By using this Website, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Website. Your continued use of the Website following the posting of changes to this policy will be deemed your acceptance of those changes.

10. Contacting Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

VOA Services

La Quinta, CA 92253

contact@voasvcs.com